

*Annelle Delorme-Hagerman Food Pantry
& Rev. Alden Burhoe Meal Ministry & Clothing Ministry
2017 End of Year Report*



Combined Ministry Approach:

Although we have three “separate” ministries (food pantry, meals, and clothing), they operate together, and are viewed by the community as one. So, we have combined the financial and reporting processes for these ministries again this year.

General Discussion:

The following is a list of our goals for the year:

- **Pantry:** Provide groceries to families in need each month; turkeys at thanksgiving; and a friendly, welcoming environment.
- **Meals:** Provide a meal at each distribution; a Thanksgiving meal in November; and a friendly, welcoming environment..
- **Clothing:** Provide clothing to families in need at each distribution in a friendly, welcoming environment.

In addition to accomplishing the above, we accomplished some much needed maintenance on both the interior and exterior of our pantry building with the help of our friends from Boy Scout Troop 303. In 2018 we expect that we will need to shingle the pantry roof and accomplish other minor repairs.

OUR GUEST DEMOGRAPHICS:

We thank God that we were able to provide food, meals and clothing to 487 distinct households representing 1,193 individual guests. With the help of staff, parishioners, and local businesses, churches, and organizations, we received donations that allowed us to increase services to our guests. Although we registered 118 new families in 2017, our total guest attendance decreased by about 5%.

We served an average of 182 households each month. Perhaps the continued phasing out of families being housed in nearby motels contributed to the decline in overall attendance.

In 2017 we registered our 3,173rd household and our 8,765th guest. Our guests came from 21 nearby communities ranging from Tiverton to Stoughton and from Warwick to New Bedford. About 26% are from Somerset and Swansea, 57% come from Fall River, and the remaining 17% are divided among the 17 other towns represented.

Although no formal records of ethnicity are kept, our guests represented at least 10 different ethnic groups. The age range of the guests we provided food to was from infant to 101 years old with 20% being under 18 years old, 53% being between 18 and 64, and 27% being 65 years old or older.

The number of active guests (attended within the last 14 months) fluctuated between 558 and 606. We served 275 different households representing 590 different guests when we distributed turkeys in November. We also gave away over 338 turkeys and 235 hams to our guests during the Thanksgiving and Christmas season.

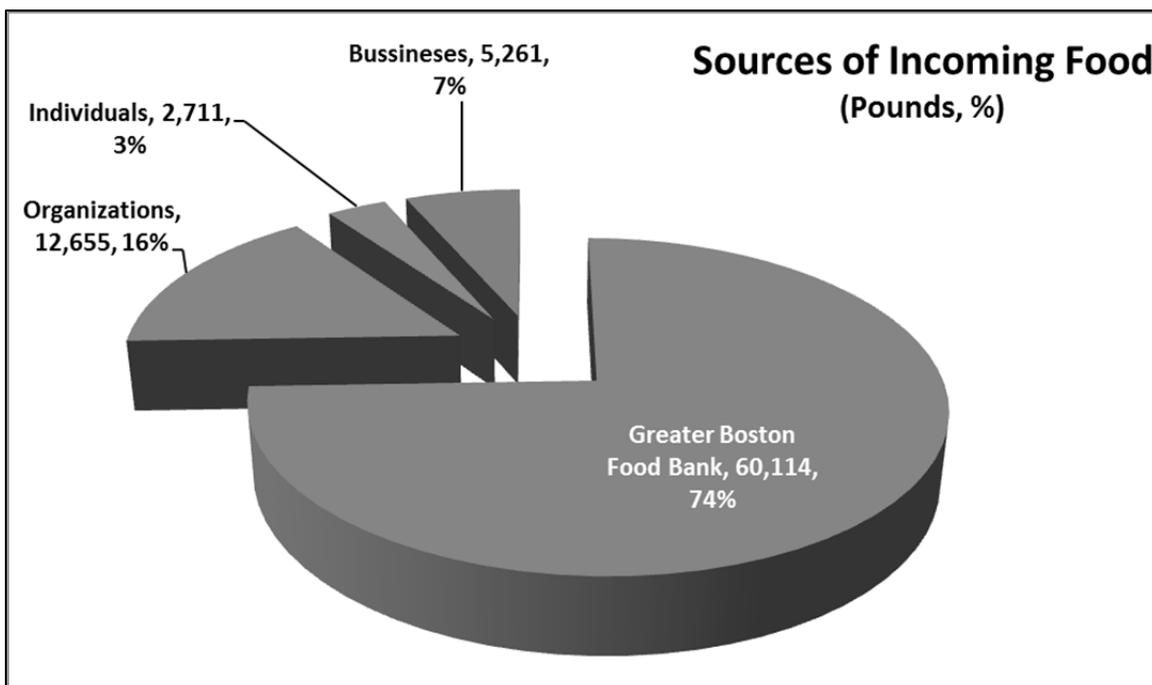
Food Pantry Information:

GENERAL:

Each month we distribute groceries three times. Our guests are allowed to attend one of the distributions each month. The "regular" distributions include one Friday evening, and two Saturday mornings.

FOOD:

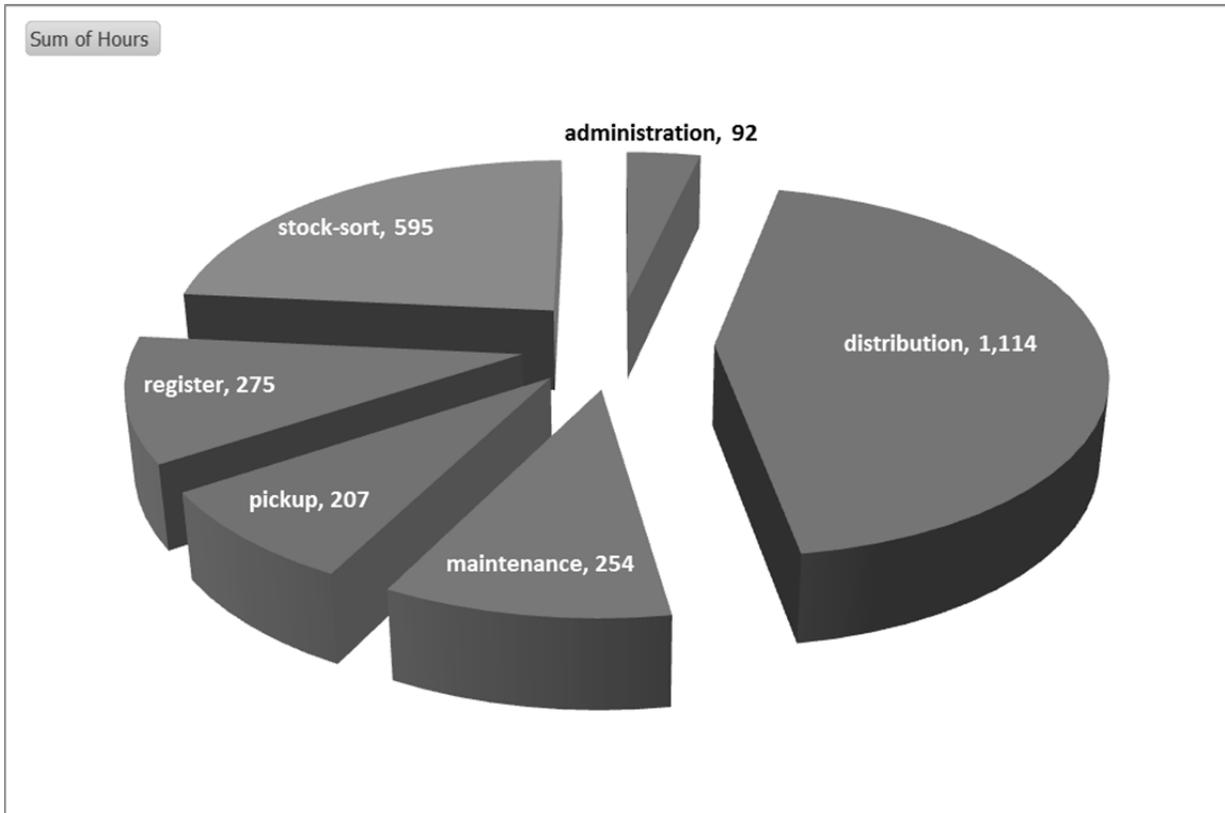
We conservatively estimate that we picked up, sorted, stocked, and distributed about 85,000 pounds of food at an estimated value of over \$96,000. The sources we acquired our groceries is shown in the figure below:



PEOPLE:

The list of people deserving thanks is huge. This year there were 278 different volunteers of all age ranges who helped at the pantry. The volunteer effort that supported the pantry is about 2,536 hours with an estimated value of \$39,500.

Groceries need to be ordered, picked up, sorted, and stocked. Guests need to be registered, escorted through the pantry and escorted to their cars. In addition, we have thank-you cards written, repairs and maintenance, and some administrative efforts. Below is a breakdown of how those efforts were spent:



Clothing Ministry Information:

GENERAL:

At each distribution we distribute clothing that has been donated to us by parishioners and many others in our community. It is inspected, sorted and hung on racks for display and distribution. Any clothing not taken after several months is donated to other charities.

CLOTHING:

All guests attending each grocery distribution are able to take up to 7 items per household (depending on household size). Two-thirds of our guests take advantage of this opportunity to look through our clothing and 90% of those looking for clothing actually take some. This year we estimate that we distributed about 5,511 articles of clothing to our guests in need. Using Salvation Army’s value guide, we estimate that the value of clothing that we distributed this year was \$81,500.

PEOPLE:

This year we were fortunate to have 25 different volunteers give over 596 hours to help sort, display and distribute clothing in our “boutique”. We estimate the value of that time to be \$8,400.

Meals Ministry Information:

GENERAL:

The meal ministry provides a hot meal at each of the three monthly grocery distributions. At thanksgiving we also provided a Thanksgiving turkey meal for all of our guests. Our guests are allowed to attend all of the three meals each month.

FOOD:

The food we prepare comes from the Greater Boston Food Bank as well as purchased from local sources. About 3,741 pounds came from the Greater Boston Food Bank and about 1,000 pounds were purchased locally.

This year we provided about 3,640 meals to our guests and volunteers attending the food pantry. Of these 2,075 were breakfasts at the Saturday morning distributions and 1,465 were dinners at the Friday evening distributions. An additional 110 meals were served for the Thanksgiving meal. That is an average of 303 meals provided each month. Even at \$6.50 per meal the total value provided is about \$20,000 for the year.

PEOPLE:

This year we were fortunate to have 45 different volunteers give over 778 hours to help pickup food and supplies, prepare the meal, serve our guests and cleanup. We estimate the value of that time to be \$9,340.

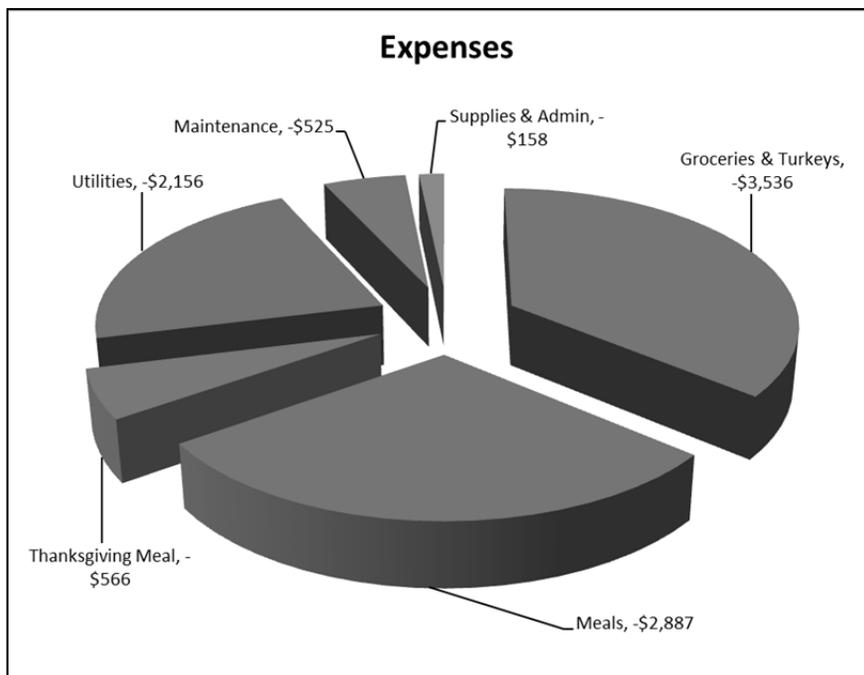
Financial (for all Ministries):

Between food, maintenance, supplies, utilities, and the purchase of a newer truck, our expenses this year were about \$9,800. Our expenses this year were lower than usual. Several reasons are: the purchase of a newer truck last year resulted in very low truck maintenance; the help of the boy scouts eagle maintenance project this year resulted in low building maintenance; and getting all our turkeys for free from GBFB resulted in lower food cost expenses.

It cost us an average of \$4.51 to provide several bags (about 32 pounds) of groceries, a hot meal, and 7 items of clothing to a family each time they go through the pantry.

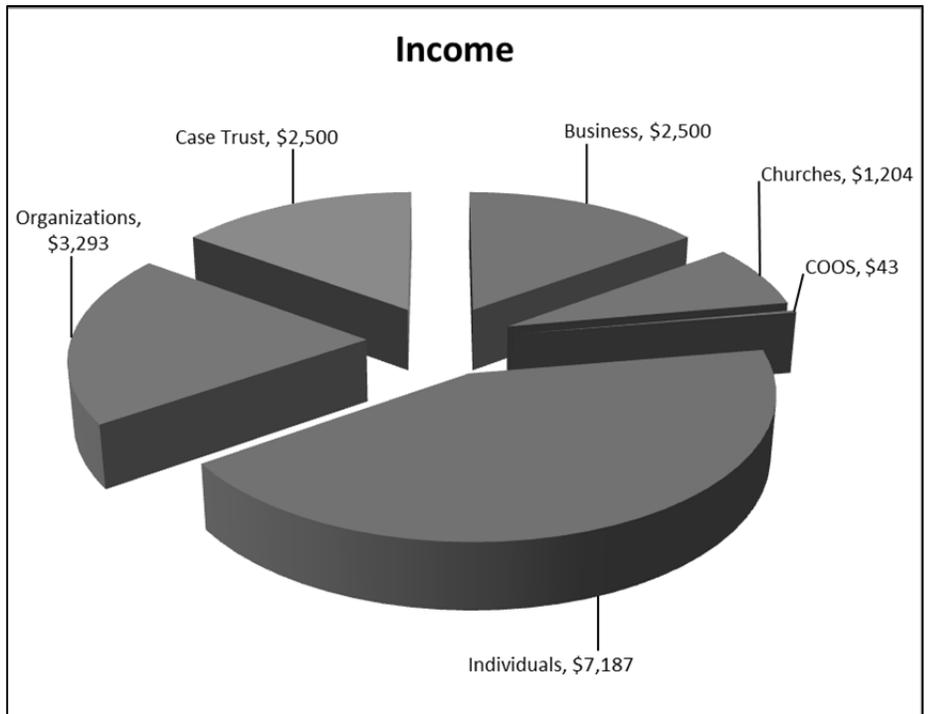
The expenses are detailed in the table that follows:

Expense Item	Cost
Groceries + turkeys	\$3,536
Meals at each distribution	\$2,887
Thanksgiving meal	\$566
Utilities	\$2,156
Supplies & Administration	\$158
Maintenance	\$525
Total:	\$9,878



With contributions from parishioners, individuals, organizations, churches, businesses, and grants, we took in about \$16,700. By applying for a grant from Case Trust to help with food expenses, we took in about the same as last year. A breakdown is shown in the following table.

Income Item	Amount
Individuals	\$7,187
Organizations	3,293
Grants	\$2,500
Businesses	\$2,500
Churches	\$1,204
COOS	\$43
TOTAL:	\$16,727



We have also estimated that we provided a total value of \$264,744 for the \$16,727 of expenses that we incurred. The table at the right provides a breakdown of that estimate.

Item	Amount	Value
Groceries	85,000 pounds	\$96,000
Clothes	5,511 items	\$81,500
Meals	3,640 meals	\$20,000
People	3,911 hours	\$67,244
TOTAL		\$264,744

Thanks:

We are extremely grateful for all the Church of Our Saviour volunteers and parishioners who regularly support our efforts. We are also extremely thankful for the efforts of those folks in our community who support us with their time as well as monetary donations. We especially thank our friends from Christ Church Swansea for their continued involvement and support. We realize that there are many other demands on your time and money and we are honored that you share yours with us.

WHO WE ARE:

We are a mission of the Church of Our Saviour. We are also member agencies of the Greater Boston Food Bank. This allows us to purchase much of our food at a greatly reduced price. We are also certified to receive United States Department of Agriculture (USDA) food, and Mass Emergency Food Assistance Program (MEFAP) food at no cost. Because of our involvement in these programs and the generous contributions of our community organizations, churches, and businesses, we are able to use our limited resources to provide a substantial amount and variety of food to our guests.

Regular grocery distributions are normally three times a month. We are open on one Friday evening (usually the second Friday of the month from 7:00 pm to 8:30 pm), and on two Saturday mornings (usually the last 2 Saturdays of the month from 9:00 am to 10:30 am). This general schedule may change depending on other activities at the church. A hot meal is provided in conjunction with the grocery distribution. A dinner is served on Friday night and a breakfast is served on Saturday morning prior to the distribution. Our clothing "boutique" also operates during our grocery distributions where gently used clothing donations are accepted, sorted, and distributed. Our guests are asked to attend only one of the regular grocery and clothing distributions each month but are encouraged to partake of all three of the meals.

The volunteers who operate these ministries contribute many hours and various talents to make the whole operation run. These efforts include ordering food, picking up food, sorting and stocking, registering guests, escorting guests, sorting and distributing clothing, preparing and cooking the meals, as well as the various cleaning, maintenance, and administrative efforts required to support the actual distribution of food and clothing. Without the efforts of our precious volunteers the food pantry, meal ministry and clothing ministries would accomplish nothing!

OUR MISSION STATEMENT:

Provide friendship, a spiritual home, and supplemental groceries, meals, and clothing assistance to any of our neighbors in the greater Somerset community who want and need it.

OUR VALUES:

- Promote respect, dignity, and privacy for everyone we interact with.
- Provide quality service for our clients, donors, and community.
- Be friendly, open and honest in all relationships.
- Our mission can only be accomplished with the help of God and the generosity of others.

INFORMATION / CONTACTS:

A plethora of useful information about the pantry can be found on the pantry website at:

<http://foodpantry.church-of-our-saviour.com/>

Anyone interested in getting involved can contact the Church at 508-678-9663, George Paiva at 508-677-3825 or John Little at *john.adhfp@gmail.com*

Pantry Leaders: George Paiva, John Little, Debbie Fiore, Joan Hoy

Meals Leaders: Paul & Pauline Ouellette;

Clothing Leaders: Nancy Little, Jean MacGrady

Leaders from Christ Church: Steve Carvalho; Sue Carvalho