

*Annelle Delorme-Hagerman Food Pantry
& Rev. Alden Burhoe Meal Ministry & Clothing Ministry*

2018 End of Year Report



General Discussion:

COMBINED MINISTRY APPROACH:

Although we have three “separate” ministries (food pantry, meals, and clothing), they operate together, and are viewed by the community as one. So, we have combined the financial and reporting processes for these ministries again this year.

The following is a list of our goals for the 2018 year:

- **Pantry:** Provide supplemental groceries to families in need each month; turkeys at Thanksgiving; and a friendly, welcoming environment.
- **Meals:** Provide a meal at each distribution; a Thanksgiving meal in November; and a friendly, welcoming environment.
- **Clothing:** Provide gently used clothing to families in need at each distribution in a friendly, welcoming environment.

In addition to accomplishing the above, we accomplished some much-needed maintenance on the pantry roof. We did have the entire roof re-shingled this year.

OUR GUEST DEMOGRAPHICS:

We thank God that we were able to provide food, meals and clothing to 473 distinct households representing 1,153 individual guests. With the help of staff, parishioners, and local businesses, churches, and organizations, we received donations that allowed us to increase services to our guests. We registered 137 new families in 2018, and our total guest attendance increased by about 5%.

We served an average of 188 households each month. This represents 427 individuals helped each month with supplemental groceries, a warm meal, and clothing each month.

In 2018 we registered our 3,310th household and our 9,107th guest. Our guests came from 17 nearby communities ranging from Tiverton to Stoughton and from Warwick to Fairhaven. About 13% are from Taunton, 16% are from Somerset and Swansea, 60% come from Fall River, and the remaining 11% are divided among the 13 other towns represented.

Although no formal records of ethnicity are kept, our guests represented at least 11 different ethnic groups. The age range of the guests we provided food to was from infant to 100 years old with 20% being under 18 years old, 50% being between 18 and 64, and 30% being 65 years old or older.

The number of active guests (attended within the last 14 months) fluctuated between 516 and 556. We served 224 different households representing 440 different guests when we distributed turkeys in November. As is our custom, we also gave away over 229 turkeys and 81 hams to our guests during the Thanksgiving and Christmas season.

CELEBRATING A SERVANT:

We take a moment to give thanks for the talent and energy of our friend Richard Cichon. Rich passed suddenly in December and he is already greatly missed. Rich has volunteered in the pantry escorting our guests as they picked out their groceries, he helped us unload the 4,000 to 8,000 pounds of food we picked up from Greater Boston Food Bank each month, and he helped in the kitchen with washing dishes and cooking meals.

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His talent and enthusiasm were very much appreciated but, it was his attitude that epitomized what we are striving for at our pantry and meal ministry. No matter what task he undertook, he did it with a joyful attitude and treated everyone with dignity and respect. If other guests or volunteers were having a bad day Rich always made it better with his smile and enthusiasm. As we mourn his passing, we will strive to live up to his example of what it meant to be a true servant.

Food Pantry Information:

GENERAL:

Each month we distribute groceries three times. Our guests are allowed to attend one of the distributions each month. The "regular" distributions include one Friday evening, and two Saturday mornings.

FOOD:

We conservatively estimate that we picked up, sorted, stocked, and distributed about 77,300 pounds of food at an estimated value of over \$83,250. The sources where we acquired our groceries is shown in the table to the right. Because of the generous donations from our friends in the community and our affiliation with the Greater Boston Food Bank, the cost to us to purchase and pick up all this food was only about \$4,600.

| Sources of Food Received | |
|---------------------------------|---------------|
| Source | Pounds |
| Greater Boston Food Bank | 60,632 |
| Businesses | 8,769 |
| Organizations | 4,000 |
| Individuals | 1,668 |
| Schools | 1,329 |
| Scouts | 895 |
| Total | 77,293 |

PEOPLE:

The list of people deserving thanks is huge. This year there were 258 different volunteers of all age ranges who helped at our pantry. The volunteer effort that supported the pantry is about 2,391 hours with an estimated value of \$34,904.

Groceries need to be ordered, picked up, sorted, and stocked. Guests need to be registered, escorted through the pantry and escorted to their cars. In addition, we have thank-you cards written, repairs and maintenance, and some administrative efforts. Below is a breakdown of how those efforts were spent for the food pantry:

| Category | # of Unique People helping in each area | | | | | | Total |
|----------|---|----------|----------|-------------|---------|---------|----------|
| | Administration | Register | Pantry | Maintenance | Stock | Pickup | |
| People | 4 | 12 | 213 | 4 | 14 | 11 | 258 |
| Hours | 104 | 270 | 1145 | 44 | 545 | 283 | 2,391 |
| Value | \$3,105 | \$4,856 | \$13,741 | \$1,100 | \$8,712 | \$3,390 | \$34,904 |

Clothing Ministry Information:

GENERAL:

At each distribution we distribute clothing that has been donated to us by parishioners and many others in our community. It is inspected, sorted and hung on racks for display and distribution. Any clothing not taken after several months is donated to other charities.

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CLOTHING:

All guests attending each grocery distribution are able to take up to 9 items per household (depending on household size). 71% of our guests take advantage of this opportunity to look through our clothing and 83% of those looking for clothing actually take some. This year we estimate that we distributed about 5,825 articles of clothing to our guests in need. Using Salvation Army's value guide, we estimate that the value of clothing that we distributed this year was \$86,200.

PEOPLE:

This year we were fortunate to have 26 different volunteers give over 614 hours to help sort, display and distribute clothing in our "boutique". We estimate the value of that time to be \$8,600.

Meals Ministry Information:

GENERAL:

The meal ministry provides a hot meal at each of the three monthly grocery distributions. At Thanksgiving we also provided a Thanksgiving turkey meal for all of our guests. Our guests are allowed to attend all of the three meals each month.

FOOD:

The food we prepare comes from the Greater Boston Food Bank as well as purchased from local sources. About 5,733 pounds came from the Greater Boston Food Bank and about 1,261 pounds were purchased locally.

This year we provided about 3,605 meals to our guests and volunteers attending the food pantry. Of these 2,140 were breakfasts at the Saturday morning distributions and 1,465 were dinners at the Friday evening distributions. The dinners include about 110 meals that were served for the Thanksgiving meal. That is an average of 300 meals provided each month. Even at \$6.50 per meal the total value provided is about \$23,000 for the year.

People:

Paul and Pauline Ouellette decided to retire from overseeing and cooking for the meal ministry this year. Their talents and effort over the years were greatly appreciated by us and our guests. They did come back for a well-received encore performance at our annual Thanksgiving meal this year. Our interim coordinator is Debbie Fiore and we have been fortunate to have the support of a group from Christ Church Swansea on a regular basis. This year we are grateful to have had 49 different volunteers give over 790 hours to help pickup food and supplies, prepare the meal, serve our guests and cleanup. We estimate the value of that time to be \$19,750.

Financial (for all Ministries):

Between food, maintenance, supplies, utilities, and truck costs, our expenses this year were about \$16,690. Our expenses this year included about \$4,000 for re-shingling our pantry roof. We were again fortunate to get all our turkeys for free from GBFB so our overall food cost expenses were lower than previous years.

It cost us an average of \$4.35 to provide several bags (about 32 pounds) of groceries, a hot meal, and 7 items of clothing to a family each time they go through the pantry.

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With contributions from parishioners, individuals, organizations, churches, businesses, and grants, we took in about \$17,790. By applying for a grant from Case Trust to help with food expenses, we took in about the same as last year. A breakdown is shown in the following table.

The income and expense details are provided in the two tables that follow:

| Expense Item | Pantry Amount | Meals Amount | Total Expense |
|------------------|-----------------|----------------|-----------------|
| Food (GBFB) | \$1,773 | \$1,501 | \$3,274 |
| Food Purchased | \$300 | \$1,375 | \$1,675 |
| Food Pickup | \$2,490 | \$426 | \$2,916 |
| Maintenance | \$4,894 | \$291 | \$5,185 |
| Utilities | \$2,790 | 0 | \$2,790 |
| Supplies & Admin | \$526 | \$328 | \$ 854 |
| TOTAL: | \$12,773 | \$3,921 | \$16,694 |

| Income Source | Pantry Amount | Meals Amount | Total Income |
|---------------|-----------------|----------------|-----------------|
| Individuals | \$2,593 | \$1,225 | \$3,818 |
| Organizations | \$3,406 | 750 | \$4,156 |
| Grants | \$1,250 | \$1,250 | \$2,500 |
| Businesses | \$5,100 | \$1,250 | \$6,350 |
| Churches | \$390 | \$450 | \$ 840 |
| COOS | \$124 | 0 | \$ 124 |
| TOTAL: | \$12,863 | \$4,925 | \$17,788 |

VALUE:

In addition to the intangible value of friendship, and understanding that we strive to provide. We can estimate the tangible value of the services that we have provided over the last year. We estimate that we provided a total value of **\$258,700** for the \$16,694 of expenses that we incurred. The table at the right provides a breakdown of that estimate.

| Item | Amount | Value |
|--------------|---------------|------------------|
| Groceries | 77,300 pounds | \$83,250 |
| Clothes | 5,825 items | \$86,200 |
| Meals | 3,605 meals | \$26,000 |
| People | 3,795 hours | \$63,250 |
| TOTAL | | \$258,700 |

Thanks:

We are extremely grateful for all the Church of Our Saviour volunteers and parishioners who regularly support our efforts. We are also extremely thankful for the efforts of those folks in our community who support us with their time as well as monetary donations. We especially thank our friends from Christ Church Swansea for their continued involvement and support. We realize that there are many other demands on your time and money and we are honored that you share yours with us.

WHO WE ARE:

We are a mission of the Church of Our Saviour. We are also member agencies of the Greater Boston Food Bank. This allows us to purchase much of our food at a greatly reduced price. We are also certified to receive United States Department of Agriculture (USDA) food, and Mass Emergency Food Assistance Program (MEFAP) food at no cost. Because of our involvement in these programs and the generous contributions of

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our community organizations, churches, and businesses, we are able to use our limited resources to provide a substantial amount and variety of food to our guests.

Regular grocery distributions are normally three times a month. We are open on one Friday evening (usually the second Friday of the month from 7:00 pm to 8:30 pm), and on two Saturday mornings (usually the last 2 Saturdays of the month from 9:00 am to 10:30 am). This general schedule may change depending on other activities at the church. A hot meal is provided in conjunction with each grocery distribution. A dinner is served on Friday night and a breakfast is served on Saturday morning prior to the distribution. Our clothing "boutique" also operates during our grocery distributions where gently used clothing donations are accepted, sorted, and distributed. Our guests are asked to attend only one of the regular groceries and clothing distributions each month but are encouraged to partake of all three of the meals.

The volunteers who operate these ministries contribute many hours and various talents to make the whole operation run. These efforts include ordering food, picking up food, sorting and stocking, registering guests, escorting guests, sorting and distributing clothing, preparing and cooking the meals, as well as the various cleaning, maintenance, and administrative efforts required to support the actual distribution of food and clothing. Without the efforts of our precious volunteers the food pantry, meal ministry and clothing ministries would accomplish nothing!

OUR MISSION STATEMENT:

Provide friendship, a spiritual home, and supplemental groceries, meals, and clothing assistance to any of our neighbors in the greater Somerset community who want and need it.

OUR VALUES:

- Promote respect, dignity, and privacy for everyone we interact with.
- Provide quality service for our clients, donors, and community.
- Be friendly, open and honest in all relationships.
- Our mission can only be accomplished with the help of God and the generosity of others.

INFORMATION / CONTACTS:

A plethora of useful information about the pantry can be found on the pantry website at:

<http://foodpantry.church-of-our-saviour.com/>

Anyone interested in getting involved can contact the Church at 508-678-9663, George Paiva at 508-677-3825 or John Little at john.adhfp@gmail.com

Pantry Leaders: George Paiva, John Little, Debbie Fiore, Joan Hoy

Meals Leaders: Debbie Fiore; Celina Teixeira, Betty Teixeira

Clothing Leaders: Nancy Little, Jean MacGrady

Leaders from Christ Church: Rev Alan Hesse, Steve Carvalho; Sue Carvalho