

2020 End of Year Report for -Annelle Delorme-Hagerman Food Pantry, Rev. Alden Burhoe Meal Ministry, and the Clothing Ministry

Musings: – Before getting into the official report, we would be remiss if we didn't comment on "THE YEAR". With the rapid onset of restrictions due to the CORONA virus, many great people chipped in to produce a completely revised distribution process to allow us to safely continue serving our guests **without interruption**. This included process development, sanitizing procedures, traffic control, bagged groceries, bagged meals, etc. The result was a pre-bagged drive through grocery distribution and hot 'to-go' meal. It was amazing to be a part of that. Working through it was quite difficult at the time but extremely rewarding in the end.

In addition to the people who supported us with their time, another group stepped up and supported us with their treasure. Our income from generous individuals, churches and organizations almost doubled and made it possible for this whole ministry to thrive when it could have faltered. Everyone helped so, **Thank you ALL**.

Who We Are – "Officially" We are a mission of the Church of Our Saviour and, although we have three "separate" ministries (food pantry, meals, and clothing), they operate in synergy, and are viewed by most of the community as one. We are also member agencies of the Greater Boston Food Bank and Project Bread. This allows us to receive much of our food at no or a greatly reduced cost and use our limited resources to provide a substantial amount and variety of food to our guests.

Our Mission Statement: - Provide friendship, a spiritual home, and supplemental groceries, meals, and clothing assistance to any of our neighbors in the greater Somerset community who need and want it. We believe this can only be accomplished with the help of God and the generosity of others. We strive to attain these values:

- Promote respect, dignity, and privacy for everyone we interact with.
- Provide quality service for our clients, donors, and community.
- Be friendly, open and honest in all our relationships.

Who We Are – "Really" We are one group of friends made up of hosts, guests, and collaborators.

Our Hosts (Volunteers): - Our hosts (or volunteers) who operate these ministries contribute many hours and numerous talents to make the whole operation run. These efforts include ordering food, picking up food, sorting and stocking, registering guests, escorting guests, sorting and distributing clothing, preparing and cooking the meals, as well as the various cleaning, maintenance, and administrative efforts required to support the actual distribution of food and clothing. Without the efforts of our precious host-volunteers the food pantry, meal ministry and clothing ministries would accomplish nothing!

This year there were 227 different volunteers of all age ranges who helped at these ministries. The volunteer effort that supported the pantry is about 2,880 hours with an estimated value of \$50,389. A breakdown is seen at the right.

Category	PANTRY	MEALS	CLOTHING	Total
People	165	45	17	227
Hours	2,126	633	121	2,880
Value	\$32,883	\$15,819	\$1,687	\$50,389

Our Guests: - Our guests come from 20 nearby communities. About 57% come from Fall River, 21% are from Somerset/Swansea, 13% are from Taunton, and the remaining 9% are divided among the 16 other towns represented. They represented at least 8 different ethnic groups and range in age from infant to 95 years old.

We were able to provide food, meals and clothing to 468 households representing 1,248 individual guests this year. This was an average of 153 households (374 individuals) each month. As is our custom, we also gave away over 376 turkeys or gift cards to our guests during the Thanksgiving and Christmas season.

2020 End of Year Report for -Annelle Delorme-Hagerman Food Pantry, Rev. Alden Burhoe Meal Ministry, and the Clothing Ministry

Our Collaborators: - There is a behind the scenes group that supports us with goods, services and finances. These include: individuals (parishioners and others); churches; organizations; businesses; schools; scouts; etc. Some different aspects of that support are detailed below.

Food (Pantry Groceries) - We received groceries from many sources including: The Greater Boston Food Bank, local businesses, organizations, individuals, schools, and scouts. Over the course of this year we picked up, sorted, stocked, and distributed about 94,000 pounds of groceries at an estimated value of over \$105,500.

Clothing – The clothing we received was donated by individuals, organizations and businesses. Because of COVID restrictions our clothing boutique was closed starting in March. Still, we estimate that we received and distributed about 1,044 articles of clothing at an estimated value of \$15,441.

Meals – Most of the groceries for the meals we prepared and served was obtained from the Greater Boston Food Bank. The rest was procured from local businesses. This year we provided about 2,472 hot meals to our guests. (1,572 breakfasts and 900 dinners). That is an average of 206 meals provided each month. The total estimated value provided is over \$16,000 for the year.

Finances: - We were blown away by the unsolicited contributions from individuals, other churches and organizations during this CORONA virus crisis year. It allowed us to keep serving our guests and make much needed upgrades to our aging refrigeration units. Combined with other income from businesses and grants, we took in about \$42,890. Our expenses this year were about \$37,030 including an estimated \$11,300 for long needed refrigeration upgrades and \$8,500 for a ramp enclosure shelter. A breakdown is shown below.

Expense Item	Pantry Amount	Meals Amount	Total Expense
Food (GBFB)	\$1,254	\$1,571	\$2,825
Food Purchased	\$2,646	\$14	\$2,660
Food Pickup	\$2,434	\$100	\$2,534
Maintenance	\$18,075	\$3,679	\$21,754
Utilities	\$3,015	\$0	\$3,015
Supplies & Admin	\$278	\$3,964	\$4,242
TOTAL:	27,702	9,328	\$37,030

Income Source	Pantry Amount	Meals Amount	Total Income
Individuals	\$19,102	\$3,855	\$22,957
Organizations	\$2,850	\$5,529	\$8,379
Grants	\$2,460	\$0	\$2,460
Businesses	\$20	\$0	\$ 20
Other Churches	\$5,073	\$945	\$6,018
Episcopal Church	\$1,056	\$2,000	\$3,056
TOTAL:	\$30,561	\$12,329	\$42,890

Value: - In addition to the intangible value of friendship, a welcoming environment, and understanding that we strive to provide, we estimate the tangible value of the services that we have provided over the last year as \$187,330 for the \$37,030 of expenses that we incurred.

Thank You - Without your support we would not be able to continue to help our neighbors in our community. We realize that there are many other demands on your time and money, and we are honored that you share yours with us.

Information / Contacts: - Anyone interested in getting involved can contact the Church at 508-678-9663, George Paiva at 508-677-3825 or John Little at john.adhfp@gmail.com. A plethora of useful information about the pantry can be found on the pantry website at: <http://foodpantry.church-of-our-saviour.com/>

Pantry Leaders: George Paiva, John Little, Debbie Fiore, Joan Hoy

Meals Leaders: Debbie Fiore; Betty Teixeira, Celina Teixeira, Rev. Alan Hesse, Donna Lewis, Andy Lake

Clothing Leaders: Nancy Little, Jean McGrady